

# 2023 USA LACROSSE CONVENTION & FANFEST A-Z GUIDE

# **WELCOME**

This A-Z Guide is designed to assist all attendees by presenting information about the 2023 USA Lacrosse Convention & FanFest. The information is presented in alphabetical order for your ease of use. We look forward to your attendance!

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#### **ACCESSIBILITY**

USA Lacrosse and the Baltimore Convention Center are dedicated to accommodating the needs of guests with disabilities or special needs along with their families and friends so that they may fully enjoy their visit at LaxCon 2023.

**Bleacher seating** will be available at demo fields and other accessible seating will be available in classroom sessions.

# **ADDRESS**

Baltimore Convention Center | 1 West Pratt St, Baltimore, MD 21201

Driving Directions: Choose the closest location to where you'll be starting:

- New York City
- Washington, DC & Alexandria, VA
- York & Harrisburg, PA
- Annapolis, Eastern Shore
- BWI Airport
- Baltimore's Penn Station (Amtrak)

# **ANIMALS**

Service animals are the only animals permitted in the Baltimore Convention Center. Animals must be licensed and up to date with vetting and appropriate permits.

#### **AUTOGRAPHS**

Autograph signings will take place in the USA Lacrosse Lounge on Saturday, January 21st. Times and players to be announced. Women's National Team players will also be available to sign autographs during their Gold Medal Celebration on the FanFest Field between 4pm – 5pm on Saturday.



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#### **BAG POLICY**

Bags, backpacks and purses of reasonable size are allowed in the convention center; however, they could be subject to a search by security before entry. Be sure to remove any prohibited items before entry (see Prohibited Items for a list).

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#### CODE OF CONDUCT

Courteous behavior is expected of all attendees. Any attendee infringing on another attendee's enjoyment of the event is subject to ejection from the event. USA Lacrosse and/or the Baltimore Convention Center staff will intervene when necessary to support an environment where attendees can enjoy LaxCon free from the following behaviors: Foul/abusive language, including offensive language concerning another person's race, ethnicity, gender, religion, disability, age, sexual orientation, or national origin; obscene gestures; intoxication or other signs of impairment related to alcohol consumption; or attendees in a location other than what their credential gives access to. If anyone is interfering in another attendee's enjoyment of the event, they are encouraged to report this to one of the Information Centers located within the show floor.

#### **CONTACT US**

#### LaxCon Questions:

o Email specialevents@usalacrosse.com

#### LaxCon Media Questions:

Email Brian Logue, Senior Director of Communications, USA Lacrosse

# COVID-19

There are NO pandemic-related restrictions or mandates in Baltimore City or at the Baltimore Convention Center. For those who want them, LaxCon will have masks available at registration and info booths; you may request one from event staff working in those areas. The Baltimore Convention Center will have hand sanitizing stations throughout the building. No Refunds will be issued for COVID related cancellations.

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#### **EMERGENCY PROCEDURES**

In case of emergency, USA Lacrosse in conjunction with the convention center will notify attendees of developing situations, including fire, power failure, or other emergency occurrences.



# **EVENT APP**

Download the official USA Lacrosse Convention & FanFest app for free on Apple and Android devices beginning in early January. The app includes a complete and customizable schedule, comprehensive maps, exhibitor listings, attraction and dining listings, event push notifications and much more. Type in "USA Lacrosse LaxCon" in the search bar to find the app.

# **EXHIBITOR LIST**

A complete list of exhibitors is available online here or in the event app.

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# **FANFEST**

FanFest is open to the public on Saturday, January 21, 2023, from 10:00 AM – 5:00 PM; a ticket is required to enter. Pre-purchase FanFest ticketholders can retrieve their entry wristband at the Box Office in Pratt Street Lobby. Tickets can also be purchased onsite - \$25 for adults (18+) and \$10 for students (6-17 years old). Kids 5 and under are free with a ticketed adult.

# **FIRST AID**

First Aid is in the back of Hall E. If you need medical assistance, please go to the Information Centers within the Expo Show Floor.

#### **FOOD & BEVERAGE**

Outside food and drinks are prohibited from being brought into the convention center. Attendees will find concessions available in both Halls E and G.

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# **HOTELS**

The Hilton Baltimore Inner Harbor is the host hotel which is also connected to the convention center via indoor SkyBridge. Additional LaxCon hotels within proximity can be found <a href="here">here</a>. All GOLD Attendees will receive their hotel confirmation number by Friday, January 6<sup>th</sup>.



# **INFORMATION CENTERS**

The Information Centers are located inside the USA Lacrosse Lounge and in the back of the Expo Hall. At these locations, attendees can obtain information and receive assistance with any situation that occurs during their visit at LaxCon.

# INTERACTIVE FLOOR PLAN

Use the interactive floor plan to locate participating exhibitors and live demonstration area.

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# **LOST AND FOUND**

Found items should be turned into the Information Centers. If an item is not recovered by 12:00pm EST on Sunday, January 22, all items will be turned over to the Baltimore Convention Center's Department of Public Safety that can be reached via phone at 410-649-7055.

# LOST CHILDREN / FOUND CHILDREN

Parents should speak with their children and let them know, if they are to get separated, they should look for a security guard. The guard will take them to one of the Information Centers located in the Expo Hall to await your arrival. Parents looking for their children should also go to the Information Center.

#### **LOUNGE AREAS**

There are two (2) lounge areas within the Expo Show Floor. The USA Lacrosse Lounge is located just inside the entry doors and will have seating and interactive elements for all attendees and exhibitors.

The LaxCon Lounge is **exclusive to silver and gold** attendee package holders and will have light refreshments throughout the duration of the event. The LaxCon Lounge is located by the Box Field in Hall E.

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# **MEDIA CREDENTIALS**

Media Credentials are only available to individuals representing approved media outlets. Interested individuals must complete an application for approval. Please contact Brian Logue, Senior Director of Communications, at bloque@usalacrosse.com.



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# **PARKING**

Local attendees and FanFest ticketholders can book convenient and affordable parking in advance through SpotHero, the nation's leading parking reservations app.

To reserve your parking spot, visit <u>USA Lacrosse Convention SpotHero Parking Page</u> and book a spot with rates up to 50% off drive-up.

#### **PROHIBITED ITEMS**

For your safety, all convention participants are subject to airport-style search at venue entry. For safety reasons, prohibited items include, but are not limited to:

- Knives (all types and all sizes)
- · Weapons of any kind, including chains, knives, firearms, and spiked jewelry
- Balloons
- Alcohol, drugs, illegal substances, vaporizing pods, vape pens or any paraphernalia associated with drug use
- Laser pens/pointers of any type
- · Outside food or drinks
- Over-sized bags
- Pepper spray/mace
- Any other item deemed unacceptable by event/building management

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# **RE-ENTRY POLICY**

LaxCon attendees will receive a credential that will allow re-entry throughout the event. FanFest ticket holders will receive a wristband after their ticket is scanned that will allow them re-entry throughout the day on Saturday, January 21. Persons will not be granted re-entry without a credential or wristband.

# **RECEPTIONS**

USA Lacrosse will welcome everyone to LaxCon 2023 at the official kick-off reception, Friday, January 20<sup>th</sup> from 6:00 PM – 8:00 PM on the Expo Show Floor. Drinks and light appetizers will be provided to all credentialed attendees and exhibitors.

The Saturday networking reception is **exclusive to silver and gold** attendee package holders and will be held from  $8:30\ PM-10:30\ PM$  in the Camden Lobby, located on the 300 level of the Convention Center behind the registration area in the Pratt Street Lobby.

#### REFUND POLICY

All ticket sales are final. No refunds or credits will be issued.



# **REGISTRATION & BADGE PICKUP**

Registration and badge pickup is located on the 300 level of the Convention Center just inside the Pratt Street Entrance. Registration hours are:

#### **FOR ATTENDEES**

- Friday, January 20 9:00 AM 7:00 PM
- Saturday, January 21 7:00 AM 5:00 PM

# FOR EXHIBITORS

- Thursday, January 19 12:00 PM 5:00 PM
- Friday, January 20 6:30 AM 3:00 PM

#### **RESTAURANTS AND ATTRACTIONS**

VisitBaltimore has a fantastic Show Your Badge program where you can use your provided LaxCon credential to receive exclusive discounts at local restaurants and attractions throughout the city. <u>Linked here is the list of the participating businesses.</u>

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#### **SCHEDULE**

Detailed schedules are available within the downloadable mobile app and at <u>usalacrosse.com/laxcon</u>. All scheduled events are listed in Eastern Standard Time and are subject to change.

#### **SECURITY**

There will be security guards on the premises throughout the duration of the event. If you have any security concerns, please go to one of the Information Centers located on the Expo Show Floor.

#### **SOCIAL MEDIA**

Follow and share your experience at the 2023 USA Lacrosse Convention & FanFest on social media! The official event hashtag is **#LaxCon2023**. Follow USA Lacrosse on Facebook, Instagram, Twitter, LinkedIn, and YouTube. Convention news and highlights will be published on <u>usalacrosse.com/laxcon</u>.

#### **SOLICITATION / LITERATURE**

Resale of tickets, setting up a promotional space and/or distributing banners, booklets, business cards, circulars, commercial advertising, flyers, folders, handbills, leaflets, notices, pamphlets, petitions, posters, stickers, or any other written, printed and/or painted materials in or around the convention center and participating hotels without the permission of USA Lacrosse is prohibited.