

# EVENT FAQ – USA LACROSSE ATLAS CUP AS OF AUGUST 2025

## TICKETING & ENTRY

- **How do I access my ticket?**

If you did not receive the email with your tickets, here's another way you can access them:

1. Go to [usalacrosse.com](https://usalacrosse.com) and sign into your account.
2. Under your household settings, you will see an option that says, "transaction history."
3. Click the "i" icon to the right of your recent transaction.
4. Scroll down to the bottom and you will see your event ticket(s).

Still having issues? Email [specialevents@usalacrosse.com](mailto:specialevents@usalacrosse.com).

- **What if I lose access to my account?**

If you're having trouble accessing your USA Lacrosse account to retrieve your tickets, please email [membership@usalacrosse.com](mailto:membership@usalacrosse.com) or call our Membership Experience team at 410-235-6882 x102 for assistance.

- **Can I transfer my ticket to someone else?**

Yes! Tickets are transferable but non-refundable. Contact [specialevents@usalacrosse.com](mailto:specialevents@usalacrosse.com).

- **Do I need to print my ticket?**

No—you do **not** need to print your ticket. Upon arrival, simply show the **QR code** from your digital ticket on your mobile device at the gate for entry. Digital tickets allow for faster check-in and help reduce waste. Please make sure your phone is charged and the QR code is easily accessible when you arrive.

- **Can I upgrade my ticket?**

Yes—ticket upgrades may be available depending on availability. To request an upgrade, please email [specialevents@usalacrosse.com](mailto:specialevents@usalacrosse.com).



## EVENT SCHEDULE & LOCATION

- **When is the event?**  
September 26–28, 2025. Gates open at 3:00 PM on Friday & Saturday and at 8:30 AM on Sunday. The full game schedule can be accessed at <https://www.usalacrosse.com/atlas-cup>.
- **Where is the event located?**  
USA Lacrosse Tierney Field  
2 Loveton Circle, Sparks, MD 21152
- **Is there a map of the venue?**  
Yes—a venue map can be found on the event website at [www.usalacrosse.com/atlas-cup](http://www.usalacrosse.com/atlas-cup).

## PARKING & TRANSPORTATION

- **Is parking available onsite?**  
Yes, parking for general admission ticket purchasers (Lawn & Stadium Seats) will be available in **LOT 2**. A **\$5 parking fee** will be charged **per day, per entry** (CASH ONLY). Please note there are **no in-and-out privileges**—if you leave and return later, you will be required to pay the parking fee again, **if space is still available**.  
  
VIP ticketholders received guaranteed parking in **LOT 1**.
- **Is there accessible parking?**  
Yes—limited ADA parking is available in **LOT 1** with valid credentials. If LOT 1 reaches capacity, **additional ADA parking will be available in LOT 2**.
- **Are rideshare drop-offs allowed?**  
Yes—rideshare services such as Uber and Lyft are permitted. A designated **drop-off and pick-up zone** will be clearly marked near the venue for your convenience.

## LODGING & ACCOMMODATIONS

- **Are there hotel partners or group rates?**  
Yes! You can secure discount rates using our official hotel booking partner at [usalacrossetravel.com](http://usalacrossetravel.com).
- **Is camping or RV parking allowed?**  
Not at this venue. Please plan for hotel or offsite lodging.

## WHAT TO BRING (AND NOT TO BRING)

- **Can I bring a bag?**  
Yes—**small bags (no larger than 12"x12"x6") and clear bags** are allowed. All bags are subject to search upon entry. We recommend limiting the number of personal items to help speed up the entry process.
- **Are outside food or drinks allowed?**  
No outside food or drinks are permitted onsite. Food trucks will be onsite.
- **What else should I bring?**  
Lawn chair or blanket (for Lawn Seat ticket holders ONLY)
- **What's not allowed?**
  - Coolers
  - Alcohol
  - Pets (service animals allowed)
  - Drones or professional cameras or recording devices.
    - Members of the media must register with USA Lacrosse to use their devices onsite.

## ONSITE INFO

- **Is re-entry allowed?**  
Yes—re-entry is allowed with the showing of your event wristband. Please do not remove your wristband if you plan to return. All wristbands must be worn.
- **Will there be food and merchandise?**  
Yes! Enjoy food trucks, fan gear, and partner activations throughout the weekend.
- **Is the event family-friendly?**  
Absolutely—this event is perfect for fans of all ages. **Children under 5 receive free admission with a ticketed USA Lacrosse Adult Member (limit one child per adult).** Expect a lively atmosphere, great food, and fun for the whole family throughout the weekend.
- **What payment methods are accepted?**  
**Cash, credit, and debit cards** are accepted by most vendors onsite. Please come prepared with multiple payment options, as availability may vary by vendor.
- **Is there a lost and found?**  
Yes—Lost & Found will be located inside the lobby. Please visit during event hours for assistance with lost or recovered items.

## WEATHER & EMERGENCY INFO

- **What happens if it rains?**  
This event is rain or shine. In case of severe weather, updates will be posted on our website and social media.
- **How can I stay informed during the event?**  
Follow us on Instagram and enable notifications. Weather Updates will also be displayed on the scoreboard during the event.